

## **PUBLIC INFORMATION NOTICE**

The Joint Commission on Accreditation of Healthcare Organizations will conduct an accreditation survey of **Boys and Girls Home and Family Services, Inc. and Its Subsidiaries** - The survey will be held June 15<sup>th</sup>, 2009 through June 19<sup>th</sup>, 2009.

The purpose of the survey will be to evaluate the organization's compliance with nationally established Joint Commission standards.

The Boys & Girls Home and Family Services, Inc. and Its Subsidiaries is committed to a full partnership with consumers. We depend heavily on the input from the youth, families and adults to help make our programs the best in the states of Iowa and Nebraska. We are guided by our mission to improve the lives of children and families. If you or a family member had a safety concern or are dissatisfied at any time during your affiliation with the programs here, please take a moment to let us know by speaking up.

You may let us know about your concern or suggestion by contacting the program director. If after our attempts to resolve any concern you may have, you still believe that you have a concern, you may contact The Joint Commission's field representatives. Such correspondence should be addressed to:

**Division of Accreditation Operations Organization Liaison  
The Joint Commission  
One Renaissance Boulevard  
Oakbrook Terrace, IL 60181**

This notice is posted in accordance with the Joint Commission's requirements and may not be removed before the survey is completed.

**Date Posted: June 8, 2009**

Adapted from "Speak Up Initiatives", The Joint Commission, Oakbrook Terrace, IL. 2002, 2007